



O'Dwyers GAA Club

Grievance Policy & Procedure

Created By	Paul Finn
Date	29/06/16
Revised	April 2018
Version	2
Status	Live
Revision Date	April 2020

Purpose of this Policy

The purpose of this Grievance Policy is to ensure players can express any issues or concerns they may have in relation to the team they are playing on, and to have them resolved quickly and satisfactorily, and without prejudice towards the player concerned.

The GAA Code of Behaviour for underage players will be followed at all times. Where a serious breach of discipline is suspected, the matter should be referred to the Child Welfare Officers or the Healthy Club Officer for guidance. Contact details are available on our website – www.odwyersgaa.com

The policy will cover all players across our juvenile and adult teams, and parents of juvenile players.

Policy

- O'Dwyers GAA Club recognises that there will be issues that arise between players and mentors, and/ or with each other, and/ or between parents and mentors.
- O'Dwyers GAA Club recognises that grievances left unresolved could, in time, lead to disciplinary issues.
- O'Dwyers GAA Club want to ensure that all players, mentors and parents have the opportunity to discuss any grievances that they may have.
- O'Dwyers GAA Club want to ensure that all parties outlined in the procedure are aware of their responsibilities when it comes to dealing with any grievances that are reported to them.
- O'Dwyers GAA Club is committed to ensuring that all grievances are dealt with fairly and in the strictest confidence.

Procedure for juvenile players

Step 1

If a juvenile player has a grievance that they wish to be resolved, they should first discuss this with their parents and then report the grievance to a mentor with their team. If the player and/ or parent/ guardian do not feel comfortable discussing it with their own mentor then they can speak to a mentor from another team or a member of the Coaching & Games Committee.

Step 2

If the grievance has not been resolved after *Step 1* then the matter should be reported to the Coaching & Games Committee.

Step 3

If after *Step 2*, the Coaching & Games Committee cannot resolve the grievance then the matter should be reported to the Club Secretary for the attention of the Club Executive Committee.

Procedure for adult players

Step 1

If an adult player has a grievance that they wish to be resolved then should address the issue with a member of the management team. If they do not feel comfortable discussing this with a member of the management team then they discuss it with their Player Representative.

Step 2

If the grievance has not been resolved after *Step 1* then the matter should be reported to the Coaching & Games Committee.

Step 3

If the grievance cannot be resolved after *Step 2* then the matter should be reported to the Club Executive Committee